

Mediation and dispute resolution

Course Workload		Assessment form (examination/ graded test/ ungraded test)
ECTS	Hours	
1	36	Ungraded test

During this course students will explore different approaches to conflict and obtain a set of practical tools which might be helpful in resolving conflicts at work and in their personal lives. Students will also be introduced to mediation (facilitated negotiation) as a method of alternative dispute resolution and will try mediating simple cases.
